

## Privacy Policy

### Introduction

“With this Data Protection Statement, we, the “Singh Brothers Catering and Restaurants GmbH” (hereinafter, we or us), describe how we collect and further process personal data. This Data Protection Statement is not necessarily a comprehensive description of our data processing. It is possible that other data protection statements [or General Terms and Conditions, Conditions of Participation or similar documents] are applicable to specific circumstances.”

The term "personal data" in this Data Protection Statement shall mean any information that identifies or could reasonably be used to identify any person.

### Controller

The "controller" of data processing as described in this data protection statement (i.e. the responsible person) is Singh Brothers Catering and Restaurants GmbH. If you have any questions or concerns about this GDPR policy or our data processing practices, please contact us at.

Gurjinder Singh (GS+GF)

Singh Brothers Catering and Restaurants GmbH

Carl-Beck-Strasse 5b, 6210 Sursee

E-Mail [info@goldenindia.ch](mailto:info@goldenindia.ch)

Tel: 0789105237

### Collection and use of personal data

We collect only the personal data necessary to provide and promote our services—such as your name, phone number, contact and address details, email, order history, and similar information. This data is used solely for the purposes for which it was collected and will not be shared with third parties unless required by law. To complete an order, guests are required to provide credit card details, which are submitted directly to our third-party payment service providers (Worldline and TWINT). Please refer to their respective privacy policies to understand how your data is processed. During checkout, you must confirm—by selecting the appropriate checkbox—that the credit card holder is at least 16 years old and accepts the terms and conditions. If you do not wish to receive promotional emails, please deselect the “Email me with news and offers” option when placing your order.

### Legal basis for data processing

We will process personal data based on the following legal bases:

#### Contract

We need to process personal data to fulfill our contractual obligations, such as processing orders and deliveries of orders and payments.

#### Legitimate interests

We may process personal data to pursue our legitimate interests, such as improving our services, promotions and preventing fraud and this only applies if the interests of the data subject do not prevail.

#### Consent

We will obtain consent from individuals to process their personal data for certain purposes, such as marketing. We request to deselect the “Email me with news and offers” option when placing your order, if you do not wish to receive promotional emails.

## Cookies

We typically use "cookies" and similar techniques on our websites [and apps], which allow for an identification of your browser or device. A cookie is a small text file that is sent to your computer and automatically saved by the web browser on your computer or mobile device, when you visit our website [or install our app]. If you revisit our website [or use our app], we may recognize you, even if we do not know your identity. Besides cookies that are only used during a session and deleted after your visit of the website ("session cookies"), we may use cookies in order to save user configurations and other information for a certain time period (e.g., two years) ("permanent cookies"). Notwithstanding the foregoing, you may configure your browser settings in a way that it rejects cookies, only saves them for one session or deletes them prematurely. Most browsers are preset to accept cookies. We use permanent cookies [for the purpose of saving user configuration (e.g., language, automated log in),][in order to understand how you use our services and content,][and][to enable to show you customized offers and advertisement (which may also happen on websites of other companies; should your identity be known to us, such companies will not learn your identity from us; they will only know that the same user is visiting their website has previously visited a certain website)]. [Certain cookies are sent to you from us, others from business partners with which we collaborate.] If you block cookies, it is possible that certain functions (such as, e.g., language settings, shopping basket, ordering processes) are no longer available to you.

## Tracking and Other Techniques Regarding the Use of our Website

We may use Google Analytics or similar services on our website. These are services provided by third parties, which may be located in any country worldwide (in the case of Google Analytics Google Ireland Ltd. (located in Ireland), Google Ireland relies on Google LLC (located in the United States) as its sub-processor (both «Google»), [www.google.com](http://www.google.com)) and which allow us to measure and evaluate the use of our website (on an anonymized basis). For this purpose, permanent cookies are used, which are set by the service provider. We have configured the service so that the IP addresses of visitors are truncated by Google in Europe before forwarding them to the United States and then cannot be traced back. We have turned off the «Data sharing» option and the «Signals» option. Although we can assume that the information we share with Google is not personal data for Google, it may be possible that Google may be able to draw conclusions about the identity of visitors based on the data collected, create personal profiles and link this data with the Google accounts of these individuals for its own purposes. If you have registered with the service provider, the service provider will also know your identity. In this case, the processing of your personal data by the service provider will be conducted in accordance with its data protection regulations. The service provider only provides us with data on the use of the respective website (but not any personal information of you).

## Automated Individual Decision-Making

We may partially process your personal data automatically with the aim of evaluating certain personal aspects (profiling). In particular, profiling allows us to inform and advise you about products possibly relevant for you more accurately. For this purpose, we may use evaluation tools that enable us to communicate with you and advertise you as required, including market and opinion research.

## Data retention

We will only retain personal data for as long as necessary to fulfill the purposes for which it was collected or as required by law. We will securely delete or anonymize personal data when it is no longer needed.

## Data security

We take appropriate technical and organizational measures to ensure the security of personal data, including access controls, encryption, and regular backups. We will promptly notify individuals and authorities in the event of a data breach.

#### Data subject rights

Individuals have certain rights regarding their personal data, including the right to access, rectify, and erase their data, as well as the right to object to processing and to data portability. We will respond to these requests in accordance with the GDPR and Swiss data protection laws.

#### International data transfers

We may transfer personal data to third-party service providers outside of Switzerland or the European Economic Area (EEA) for the purposes of processing payments or hosting our ordering system. We will ensure that such transfers are made in accordance with GDPR and Swiss data protection laws, such as through the use of standard contractual clauses.

#### Changes to the GDPR policy

We may update this GDPR policy from time to time to reflect changes in our data processing practices or legal requirements. We will notify individuals of any material changes to this policy.

#### Contact information

If you have any questions or concerns about this GDPR policy or our data processing practices, please contact us at.

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